



SINGAPORE AIRLINES SELF SERVICE CHECK-IN

Checking-in at Singapore Airlines just got more convenient with the introduction of auto check-in machines at the airport and 2-dimensional (2D) barcoded boarding passes.

The new services along with the entire suite of online services available at singaporeair.com offer customers more check-in options while reducing the time spent at the airport.

Auto Check-in Machines

Singapore Airlines customers can bypass the queues and check themselves in at any of the 14 auto check-in counters available at Singapore Changi Airport's Terminal 2.

Using their e-ticket number, the Airline's KrisFlyer card or the credit card used to purchase the tickets, customers can go to any of the machines to check-in, pick their choice seats and collect their boarding passes.

Following this, customers need only proceed to select counters in the same area to have their travel documents verified and to drop off their bags.

Easy to follow instructions will lead customers through each step of the check-in process. Singapore Airlines service staff will also be on hand to assist customers.



...2/-



The check-in machines are expected to reduce waiting time at the airport. Passengers are able to check-in using the machine up to 48 hours prior to the flight departure time for all Singapore Airlines flights departing from Singapore, with the exception of flights to the United States. Flights to the United States have special check-in requirements.

The auto check-in machines feature displays in eight languages: English, Mandarin, Malay, Tamil, Hindi, Japanese, Korean and German. They are located at Rows 5 (Business Class) and 9 (Economy Class) at Terminal 2.

2D Barcoded Boarding Pass

Using 2D barcode technology, Singapore Airlines customers can also complete the entire check-in process online in the comfort of their home or office. All customers have to do is to go to singaporeair.com to check-in for their flights, select their preferred seats and print out the boarding passes.

Designed to offer customers greater convenience, this service is available from 48 to two hours prior to the flight departure time for all Singapore Airlines flights departing from Singapore, with the exception of flights to the United States, which have special requirements. Other departure cities will be progressively added.

On the day of the flight, customers need only present their self-printed boarding pass, together with their travel documents, at specially designated airport counters for verification and to drop off their bags.

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These new features are part of the continuing effort by Singapore Airlines to provide customers with the best pre-flight experience. At Singapore Airlines, customers can also subscribe to flight alerts via email or SMS (mobile text messaging), informing them of check-in availability, flight departure and arrival times and to submit meal requests. For more details, please visit singaporeair.com

Note to Editors

2D barcodes can hold more information than a conventional barcode or the magnetic strip. Unlike a conventional barcode that stores information in a single line, a 2D barcode stores information in multiple lines hence increasing its capacity.

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**For more information and images
of the auto check-in machines,
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